**UPC is seeking for It Service Desk Responsible with Hungarian**

**For further informations contact: 0752 094 892, e-mail: cariere@upc.ro**

**What we need:**

Excellent communication skills (Hungarian,Romanian-proficiency; English-medium)  
Proactivity, desire for continuous improvement, flexibility  
Client oriented, dynamic personalities

Previous experience in customer care industry is a plus  
Passion for developing a career in IT (network hardware and software, ticketing software applications).

**Responsabilities:**  
Offers phone and email support on IT issues for employee requests.  
Collects data for internal reporting.  
Resolves incidents, service requests and queries.  
Fulfills service level agreements.  
Developes and continuously improves internal procedures.  
  
  
**What we offer:**  
Attractive remuneration package, contract for undetermined duration.  
Development opportunities in a young and dynamic multicultural working environment.  
  
**Connect. Discover. Be free.**