

# Business Analyst



The Business Analyst will have a mix of roles: Business Analyst / Tester / Technical Writer.

He/she will be analyzing the customer's new requests, will gather, validate and document the Change Requests (Business Requirements, Software Requirements, User & Admin Manuals) and, if the case, will configure the application accordingly;

He / she will receive support cases from the Project Manager to analyze; will take an active part in finding the appropriate solution while being a constant support of the Project Manager in the interaction with the client;

He / she will be responsible for a bug proof application; will create Test Cases, Test Plans, will perform manual testing, will assign and follow up bugs allocated to each developer, will help in UAT when delivering to the customer;

## Requirements

We expect you to be graduated, to have meaningful experience or otherwise compensate with your passion and quick learning skills.

- Strong business analysis skills
- Understanding the business needs and processes of the client
- Excellent analytical, problem solving and time management skills
- Strong communication and teamwork skills
- Good knowledge of programming techniques and languages (SQL)
- Test cases definition
- Good operating/administration skills for Windows
- Knowledge in operating bug tracking systems
- Good command of English
- Experience / exposure to Banking and Telco is a plus

## **Benefits**

We offer:

- a friendly yet demanding working environment
- training, professional certifications
- team building, happy hours, sport activities
- project related bonuses
- health insurance
- great team, challenging projects, important clients