

# Erlang Software Developer

For our client, we are seeking for a talented and passionate Erlang Software Developer to join Bucharest team, our next generation contact center application. The environment calls for a proactive person with good communication skills, and a problem solver with can-do attitude. If you like working in an international team and have an affinity to open source and new software development technologies and practices, you would be a great fit. Substantial experience with Erlang is essential as well as strong familiarity with real-time communications software development. Working remotely is an option while local candidates are preferred.

## Primary responsibilities :

- ✓ Research, design, develop, test and support Erlang based contact center communications software
- ✓ Interact with product management and solution architects to translate market requirements to design specifications, provide technical feedback on requirements and feasibility
- ✓ Solution-integrate software with other company-provided or third party software
- ✓ Adhere to Agile methodology based software development and release management processes
- ✓ Provide level three support to customer reported issues

## Must-have qualification :

- ✓ Minimum BSCS degree or equivalent
- ✓ Minimum five years of experience with software development, with minimum three years in Erlang
- ✓ Proven experience with design and software architecture principles and concepts, including performance tuning, high availability, fault tolerance, and other related architectural concerns
- ✓ Demonstrated analysis and innovative problem solving skills using a systems thinking approach
- ✓ Working knowledge of the use of DHCP, DNS, and other similar IP network services
- ✓ Working knowledge of network components, switches, routers, firewalls, gateways, etc.
- ✓ Protocol Knowledge around –SIP, TCP/UDP
- ✓ Good knowledge of RDBMS design principles and concepts (PostgreSQL), SQL, NOSQL database concepts (MongoDB)
- ✓ Experience in working with bug tracking tools (JIRA)
- ✓ Previous experience with Git
- ✓ Linux operating system working knowledge and scripting
- ✓ Experience with Agile Methods, including SCRUM
- ✓ Experience utilizing remote screen sharing tools
- ✓ Ability to work independently and deliver on schedule with little supervision
- ✓ Ability to quickly understand and articulate interactions in a complex technical environment
- ✓ Passionate about software development, willing to learn new technologies, self-motivated with high technical competency
- ✓ Good verbal and written communication in English

## Nice-to-Have Qualifications:

- ✓ Knowledge of telecommunications circuit types and provisioning parameters
- ✓ Knowledge and experience with legacy telephony systems including dial plan definitions and implementations
- ✓ Open Source software experience, ongoing interaction with user communities with VoIP and SIP
- ✓ FreeSWITCH knowledge
- ✓ Docker
- ✓ Microservices principles

Our client is an innovative technology company that provides a visually integrated unified collaboration environment to small and medium enterprises. The company leverages a commercial open source software and service model to deliver industry leading value to its customers and partners.

If you are qualified and have interest in this role, please send us your resume by mail to [office@business-impact.ro](mailto:office@business-impact.ro) with subject "Erlang Software Developer - Bucharest". We sincerely appreciate and thanks to all applicants; however, only suitable candidates will be contacted further.

