

IT Service Desk Responsible with Hungarian

Post disponibil in: Cluj-Napoca

Responsabilitati:

- Offers phone and email support on IT issues for employee requests;
- Collects data for internal reporting;
- Resolves incidents, service requests and queries;
- Fulfills service level agreements;
- Develops and continuously improves internal procedures.

Cerinte:

- Excellent communication skills (Hungarian, English);
- Proactivity, desire for continuous improvement, flexibility;
- Client oriented, dynamic personalities;
- Previous experience in customer care industry is a plus;
- Knowledge of Windows (XP, 7, 8.1 & 10, MS Office, basic LAN/WAN awareness).

For further informations contact: 0752 094 892, e-mail: cariere@upc.ro

