

Job Description for Publication:

Position:	Technical Support Engineer
Job Description:	<p>The position is located in Bucharest, Romania.</p> <p>The Technical Support Engineer will work in shifts and will have the following responsibilities:</p> <ul style="list-style-type: none">● Answer calls from Ceragon customers● Follow helpdesk process to support cases● Work in lab to re-produce field issues and for self-training● Monitor customers' networks and act according to the relevant process● Support Ceragon engineers in the regions <p>By joining our team, you will enrich your experience and work closely with high-end technologies and have global interaction with hi-tech professionals.</p>
Job Requirements:	<p>The ideal candidate has the following:</p> <p>Must:</p> <ol style="list-style-type: none">1. Electronic/Communication/Computer engineer (BA/BSc)2. Proven knowledge and experience with IP-Networking3. 2-3 years of experience with interfacing customers (support, presale)4. Proven Excellent English knowledge - fluent in reading, writing and speaking5. Proven Excellent Spanish knowledge - fluent in reading, writing and speaking6. Willing to work in shifts, including weekends7. Excellent communication skills <p>Advantage:</p> <ol style="list-style-type: none">1. Proven knowledge and experience with:<ol style="list-style-type: none">a. CCNP or equivalentb. Radio communicationc. Microwaved. Experience in installation and commissioning of microwave radio systems <p>We are looking for a candidate with excellent communication skills, capable of self-learning and working in a challenging environment, who</p>

	is highly motivated and able to work under pressure, as well as willing to work as a team player.
Other information	For more clarifications contact florentinaa@ceragon.com
LinkedIn:	To be published on LinkedIn: YES
Field:	Customer Support
Country:	Romania
Email for CV:	office.romania@ceragon.com