



Wolters Kluwer enables legal, tax, finance, and healthcare professionals to be more effective and efficient. We provide information, software, and services that deliver vital insights, intelligent tools, and the guidance of subject-matter experts.

We create value by combining information, deep expertise, and technology to provide customers with solutions that improve their quality and effectiveness. Professionals turn to us when they need actionable information to better serve their clients.

Our 175+ years of history stretch across many geographies and areas of expertise. Our revenue is spread globally with 7% coming from fast-growing, emerging markets, 39% from Europe, and 54% from North America.

Junior software engineer (support)

Job Description

The successful candidate will have:

- Diagnostic ability: Ability to go to the core of the problem
- Languages: Excellent spoken & written English
- Database: MS SQL, Oracle 10g / 11g and RDBMS concepts
- Programming languages one of the following: SQL, C++, VB and VB script
- Tools: Oracle SQL Developer -
- Others but not mandatory: Java, HTML, MS Office, VMware, Internet, HTML
- SQL and RDBMS development (preferably Oracle, SQL Server) using ODBC or ADO.

Qualifications and Skill Set

Education:

- A Bachelor's degree, or talented student.

Essential:

- 1-2 years of experience in a similar position.
- A team worker with an outgoing personality.
- Comfortable in explaining and defending his/her ideas, while still able to recognize the merits of others' opinions.
- Demonstrating commitment and results-oriented.

- Fluent in English, both written & spoken.
- Ability to learn and understanding of the tools and technologies listed above.

Personality / Personal traits:

- Honesty: Your manager needs to trust you are fully dedicated to your job.
- Trust: A promise is a promise – especially important towards colleagues, teams across the globe and customer contacts.
- Organisation: Personal organisation is a major factor in your success in the Support domain. It comes beside support team methodology.
- Writing capacity: Ability to describe a concern (issue, enhancement, Knowledge Base article, mails etc in a clear, accurate and synthetic style).
- Proactive.
- Team player.
- Persevering: some issues may require repetitive trials & tests.
- Good memory.
- Excellent communication (written and oral) and interpersonal skills.
- Responsible, methodical and organised.
- Self-learner.
- Assertive, being able to make expert decisions based on personal judgement.
- Team player.

To apply please send email to Monica David at monica.david@wolterskluwer.com